

PROGRESSIVE®

A note about COVID-19

We're here to help

We hope you and your family are healthy and holding up well through the uncertainty surrounding the coronavirus (COVID-19). While COVID-19 is causing disruption in our communities, we're committed to making sure that you have the protection and support you need.

Your safety is always our top priority, and we're here to help:

- You can easily manage your policy [online](#) or on the [Progressive app](#). Our chat reps are also standing by to help you. And, our phone lines are always open at [1-800-PROGRESSIVE](#)—just know that call wait times may be longer than usual.
- You can also report or check on the status of a claim [online](#), through the [Progressive app](#), or by calling [1-800-PROGRESSIVE](#). To protect your health and safety, as well as ours, we'll be limiting in-person claims interactions as much as possible.

If you're experiencing financial difficulties due to coronavirus and need assistance, please chat or give us a call to discuss how we can assist you.

This is a situation that none of us have been through before. New questions are sure to continue to arise, and we will do our best to help. We'll continue to monitor and respond to this situation as it evolves, and we will be here for you when you need us.

We wish you and your loved ones well, and we thank you for being a Progressive customer.